



## **Business Continuity Plan Statement**

Webull Financial LLC ("Webull Financial") is committed to providing our clients with secure and reliable access to their accounts. Webull Financial has developed a business continuity plan that will activate in the event of a significant business disruption, such as a natural disaster, power outages, terrorism, inadvertent catastrophic mistakes, or other events.

Webull Financial has engineered redundancy into its critical systems to permit a rapid recovery in the event of a sudden loss of processing ability. Our plan addresses the actions that we will take in the event that significant disruption affects a single building, a business district, a citywide area, or an entire region.

Webull Financial and our clearing firm, Apex Clearing Corp. ("Apex"), back up our important records in a geographically separate area. While every emergency poses unique challenges based on external factors, such as time of day and the severity of the disruption, the objective of both firms is to restore operations and be able to complete existing transactions and accept new transactions and payments within the shortest time possible. However, your orders and requests for funds and securities could be delayed during this period.

While no business continuity plan can eliminate all risk or delay resulting from unexpected interruptions in service, we continually assess, update, and test our plans to ensure that Webull Financial has taken the steps necessary to protect our clients. Any updates or modifications to our plan will be reflected in this Business Continuity Plan Statement, which will be posted on our website at [www.webull.com/policy](http://www.webull.com/policy).

### **Emergency Contact:**

If a significant business disruption, you cannot contact us as you usually do through our mobile application's Help Center, you should contact us via email at [support@webull.com](mailto:support@webull.com) or call us at +1 888-828-0618. If you cannot access us through either of those means, you should contact Apex at +1 214-765-1009 for instructions on how to obtain prompt access to funds and securities, enter orders and process trade related, cash, and security transfer transactions.

You can also find helpful information about Apex's Emergency Policies at <https://apexfintechsolutions.com/legal/disclosures/apex-clearing-business-continuity-plan/>.

If you have questions about our business continuity planning, you can contact us at [support@webull.com](mailto:support@webull.com).